

Statement of Nondiscrimination



ECHN complies with applicable State and Federal civil rights laws and prohibits discrimination against any person based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

ECHN provides reasonable modifications for individuals with disabilities and appropriate auxiliary aids and services.

For Individuals Whose First Language Is Not English:

Free language services, including qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats)

For Individuals Who Are Deaf or Hard of Hearing:

Free auxiliary aids and services, such as sign language interpreters and written materials in accessible formats for our patients and their families.

If you need these services, contact: 860.647.6886. If you believe ECHN has failed to provide these services or discriminated or coerced in another way based on race, color national origin, age, disability, sex, or conscience, you can file a grievance with:

Magdalena S. Pierce, Civil Rights Coordinator
P: 860.647.6886 | F: 860.533.2935 | E: patientexperience@echn.org
71 Haynes Street, Manchester, CT 06040

You can file a grievance in person or by mail, email or fax. If you need help the Patient Experience Department is available to assist you. You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at:

200 Independence Ave, SW, Room 509F, HHH Building, Washington, DC 20201
P: 1.800.368.1019 | TTY: 1.800.537.7697 | Web: ocrportal.hhs.gov/ocr/smartscreen/main.jsf

ATTENTION: Language Assistance services, free of charge, are available to you. Call 860-647-6886

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 860-647-6886.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 860-647-6886.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 860-647-6886.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 860-647-6886.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 860-647-6886.

注意:如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 860-647-6886。

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 860-647-6886.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 860-647-6886.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 860-647-6886.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 860-647-6886.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maagari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 860-647-6886.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 860-647-6886.

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 860-647-6886.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 860-647-6886 번으로 전화해 주십시오.

नदः यदि आप याहंदी बोलते ह तो आप के यालए मु म भ ष सह ति सो व ए ा उप ल ह। 860-647-6886. प र कॉल कर।