

MARCH 2023



# MANCHESTER MEMORIAL HOSPITAL

**ECHN**<sup>SM</sup>  
Eastern Connecticut Health Network

# MANCHESTER MEMORIAL HOSPITAL

## CORNERSTONE OF THE COMMUNITY IT SERVICES

Hospitals are there when we need them, providing high-quality care for everyone who walks through their doors, regardless of their ability to pay.

But the positive impact of hospitals expand far beyond the essential medical care that they provide. Manchester Memorial Hospital is a dynamic organization, working to strengthen our healthcare system, our community, and our economy. Manchester Memorial Hospital is continually working to find

innovative ways to better serve patients and the community and always ensuring that patients are receiving high-quality, coordinated, cost-effective care.

Manchester Memorial Hospital's compassionate doctors, nurses, and other care team members partner with patients and their families fostering relationships that put the patient at the center, and ensuring that patients feel respected and engaged in their healthcare.



### HEALTHCARE SPENDING:

**\$89.4 million** spent on goods and services

**\$87.3 million** created in "ripple effect" spending

**TOTAL IMPACT:**  
of hospital spending:  
**\$176.7 million**



### JOBS:

**1,960** employed

Payroll: **\$97.4 million**

**2,110** "ripple effect" jobs

Payroll: **\$95.1 million**

### TOTAL JOBS:

**4,070**

**TOTAL PAYROLL:**  
**\$192.5 million**



### CAPITAL IMPROVEMENTS:

**\$4.3 million** spent on buildings and equipment

**\$4.2 million** additional economic activity generated

### TOTAL IMPACT:

of spending on capital improvements:  
**\$8.5 million**

Note: The hospital and health system economic analysis is based on the statewide multipliers from the Regional Input-Output Modeling System (RIMS II), developed by the Bureau of Economic Analysis of the U.S. Department of Commerce. It uses data from the hospital health system FY 2021 audited financial statements. RIMS II provides an accounting of "inputs" purchased and "outputs" sold by an industry in the state. The spending of one industry will have several rounds of ripple influence throughout the state economy – this is known as the multiplier effect. RIMS II regional multipliers measure both the direct and indirect impact on the state economy from a specific industry. The total number of jobs is based on individuals employed by Connecticut's hospitals and health systems, as recorded through IRS Form W-3.

## MANCHESTER MEMORIAL HOSPITAL IN THE COMMUNITY

Manchester Memorial Hospital is a strong community partner, offering programs and services that improve the health and well-being of community members.

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### Coming Together to Invest in the Next Generation of Leaders

In Spring 2022, the Kappa League, Manchester Rotary, ECHN's Manchester Memorial Hospital, Manchester Public School system, Manchester Community College, and the Manchester Police Department held a two-day Men's Youth Leadership Conference with over 50 high school students from Manchester High School. This collaborative outreach and educational event was designed to empower these students, embrace their strengths and help them to reach their full potential.

These students are looking to the future to determine their next steps toward higher education or career exploration. Taking the time to invest in youth is important to ECHN and the community and we encourage participation in numerous public and social service activities.

Conference presenters included educators, healthcare physicians and nurses, physical fitness providers, leaders, from the banking industry, Manchester Police leaders and college admission representatives. Kappa Alpha Psi fraternity members provided insights, education, and skills needed to compete and succeed in the highly competitive career environment after completing their education. The Manchester Police Department provided training on constitutional rights, encounters with law enforcement, and the benefits of joining the Police Department as a possible career path consideration.

The students enjoyed their time having direct contact and interactions with a wide variety of leaders from their community. The detailed discussions with local community leaders about optimizing the skills needed to address real-life situations left students with a feeling of encouragement and direction.

To continue this investment and maintain an ongoing relationship with students, we are planning a high and low ropes course day to further build upon the trust between our young leaders and community representatives. Adventure experiences have positive, engaging activities that lead to increased self-confidence, improved leadership and problem-solving skills, the ability to take on responsible risks and the perseverance to overcome challenges and achieve goals.

Manchester Memorial Hospital is proud to partner with numerous local organizations in this activity that are interested and devoted to youth development. This developmental work represents an extension of a vision to strengthen the health and well-being of the community. This effort further demonstrates the mission we live out each day through focused volunteerism, which is central to the collective success as a community.

IN 2021, CONNECTICUT  
HOSPITALS AND HEALTH  
SYSTEMS BENEFITTED THEIR  
COMMUNITIES IN MANY WAYS:

**\$233.7 MILLION**

Health professions education

**\$31.5 MILLION**

Community health improvement  
services and operations

**\$23.9 MILLION**

Donations to help support  
community organizations

**\$7.6 MILLION**

Research and other programs to  
advance healthcare for patients and  
the community

**\$8.2 MILLION**

Community building to create  
stronger, healthier communities

**\$243.8 MILLION**

Uncompensated care: Charity care/  
bad debt to provide services for  
those who cannot pay

**\$6 MILLION**

Subsidized health services\* to  
provide care needed by the  
community

**\$1.12 BILLION**

Unpaid government-sponsored  
healthcare - Medicare

**\$993 MILLION**

Unpaid government-sponsored  
healthcare - Medicaid

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**\$2.7 BILLION**

Total community benefit provided by  
Connecticut hospitals and health  
systems in 2021

\*Most subsidized health services funds  
are reflected in the unpaid costs of  
government programs numbers.

# CONNECTICUT HOSPITAL ASSOCIATION ADVOCACY PRIORITIES

## PUTTING PATIENTS AND COMMUNITIES FIRST

**RECOVER FROM THE  
IMPACT OF COVID-19  
AND PREPARE FOR THE  
FUTURE**

**SUPPORT AND GROW  
THE HEALTHCARE  
WORKFORCE**

**IMPROVE THE HEALTH  
OF OUR COMMUNITIES**

**ENSURE THE VIABILITY  
OF THE HEALTHCARE  
SYSTEM**



Secure financial support for hospitals to address financial, workforce, and inflationary stresses. Ensure hospitals have the regulatory flexibility to recover from the impact of the COVID-19 pandemic and to meet the current and future health needs of Connecticut residents.



Focus on retaining and growing a skilled, diverse, resilient workforce to meet the patient needs of today and tomorrow.



Partner with others to improve community health, advance health equity, stabilize and strengthen our behavioral health system, promote public health infrastructure, and focus on quality to improve health outcomes.



Expand affordable coverage and access to care, ensure a sustainable payment system, and eliminate inefficient, burdensome payer practices that harm patients and delay care.