Navigator Services

The Eastern Connecticut Cancer Institute has a team dedicated to partnering with each person throughout every step of their journey with cancer. Our three navigators will provide all of the guidance and resources necessary to support patients and their families from diagnosis, through treatment, to survivorship. We are committed to ensuring that no one has to face the prospect of cancer alone.

Nurse Navigator: The Nurse Navigator helps to develop an individualized plan to meet the needs of patients, their loved ones and caregivers. Other services provided include: assisting patients with issues such as transportation, financial issues and second opinions; working closely with the Survivorship Navigator, conducting psychosocial assessment with patients; providing educational support and guidance to patients and their loved ones and caregivers.

Navigator Services

Survivorship Navigator: The Survivorship Navigator, who is a licensed Medical Social Worker, works closely with the Nurse Navigator throughout a patient's journey with cancer. The Survivorship Navigator focuses on meeting the psychosocial needs of the patient, loved ones and caregivers. In addition, the Survivorship Navigator assists the patients after treatment through the transition to survivor, including follow up appointments and maintaining a level of well-being.

Patient Ambassador: The Patient Ambassador is the first face you see when you enter the Cancer Institute. The Ambassador is here to greet and help patients, their loved ones and caregivers find their way around the Institute. The American Cancer Society resource center is also monitored by the Ambassador to ensure that all materials are updated and available to patients, their loved ones and caregivers.

ECHN Eastern Connecticut Cancer Institute
at the John A. DeQuattro Cancer Center

For more information call 860.533.2929

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